

Welcome to Indy's Dogs' Boarding, Daycare & Grooming

Phone: 317/450-1586 • 802 Powhatan Dr. Indianapolis, IN 46231

Web: <http://indysdogs.com> • Email: indysdogs@yahoo.com



Owner's Name _____
Home Address _____ City _____ Zip _____
Home Phone _____ Cell Phone _____ Work Phone _____
E-mail address _____
Dog's Name _____ Breed _____ Sex _____
Spayed/Neutered _____ Date of Birth _____ Weight _____
Color/Markings _____ Microchip # _____
Veterinarian's Name _____ Clinic Name & Number _____

Helpful information about your dog:

How and at what age did your dog join the family? _____

What are your dogs' favorite toys? _____

Is s/he: House trained Y/N Crate trained Y/N Escape artist Y/N Food aggressive Y/N Toy possessive Y/N

List all present medications taken by your dog and dosing instructions (including heartwormer, flea and tick prevention) and any recent surgeries or illnesses: _____

Feeding instructions including food brand/formula: _____

Does your dog have any allergies? _____

Any fear or anxiety issues (storms, fireworks, sirens, etc): _____

Please list activity restrictions if any: _____

Has your dog ever bitten, or attempted to bite, another animal or person? _____

If so, what was the circumstance? _____

Have you done any obedience or behavioral work with your dog? (Classes, private lessons, etc.) Yes___ No___

If yes, where and who was your trainer? _____

How did you hear about us, or whom may we thank for the referral? _____

Emergency Alternate Authorized Pick Up/Drop Off Contact (not traveling with you)

Name _____ Relationship _____ Phone _____

If your dog(s) arrives on the property with fleas or ticks they will be bathed and an additional minimum charge of \$50 will be added to your bill. If your dog(s) has ticks and requires quarantine or a vet visit, you agree to pay for all charges involved. CapStar/Advantage/Frontline may be administered at the discretion of Indy's Dogs'.

By signing this contract I am giving my consent for Mary Magee (DBA Indy's Dogs'), its employees, independent contractors, and/or owner(s) to take my dog to the veterinarian if deemed necessary by any of the aforementioned parties and that I, the owner of the dog(s), agree to pay for any and all such bills. I agree that I am solely liable for any damage to property and/or injury to other boarding clients that the above-mentioned dog(s) may cause. I agree to pay for any and all medical or veterinary expenses. I give Indy's Dogs' to use photos/video of my pet(s) in print and/or digital form including the internet.

Owner Signature _____ Date _____

WE DO NOT ACCEPT HUMAN AGGRESSIVE DOGS! A \$50.00 PER DAY FEE WILL BE ADDED FOR DOGS THAT DISPLAY HUMAN AGGRESSION!

All payments to be made in the name of Mary Magee. Prices and policies subject to change at any time without notice.

INDY'S DOGS' CREDIT CARD AUTHORIZATION FORM

Circle One: VISA MASTERCARD DISCOVER AMEX

Name as it appears on card: _____

Account number: _____

3 digit security code: _____ Expiration date: _____

Card billing address: _____

DESCRIPTION OF PRODUCTS / SERVICES BEING PURCHASED: _____

I authorize Mary Magee (DBA Indy's Dogs') to bill my credit card for the products and/or services described above, which may include paying by phone for boarding or daycare services, booking deposits, veterinary services, any cancellation fees (as described below), or paying for holiday/extended stay boarding. I also agree that if I have any questions or discrepancies regarding this transaction, including the amount charged to my credit card account, the product or service I have received or anything else related to the product/service or amount billed that I will contact Indy's Dogs' at 317/450-1586 to resolve any issues. I certify that I am the legally registered and authorized user of the credit card that will be billed in the transaction described above. Any attempt at unauthorized usage of a credit card by any party other than the cardholder will be prosecuted to the fullest extent of the law.

AUTHORIZED SIGNATURE _____ DATE _____

Regular Stay Policy:

We require 50% deposit at booking to reserve space with balance to be paid at drop off. 48-hour advance notice for cancellation of reservations receives credit for paid deposit to be used at a later date. Early pick up is up to the discretion of Indy's Dogs' availability. If reservation was for one night then customer must pay for that night. Grooming no show/no call will be charged 50% of the price of service scheduled upon next appointment and required to pay in advance.

Holiday/Extended Stay (10+days) Policy: (Easter, Memorial Day, July 4th, Labor Day, Thanksgiving*, Christmas Day*, New Years)

We require 50% non-refundable deposit at booking to reserve holiday/extended boarding with balance to be paid 7 (seven) days in advance. Five day advance notice for cancellation of reservations receives credit for 50% of deposit to be used at a later date. Early pick up is up to the discretion of Indy's Dogs' availability. *No pick-ups/drop-offs on Thanksgiving or Christmas.

Indy's Dogs' Liability Release:

I hereby release Mary Magee (DBA Indy's Dogs'), its employees, independent contractors, and owner(s), from all liability to me, my heirs and assigns, for any and all loss, damage, or injury, and any claim or damages resulting there from, on account of injury to my dog(s), myself, or my property if my dog(s) jumps over or digs under a fence or while I or my family are engaging in or buying services or instruction from Indy's Dogs' not caused by the gross negligence of Indy's Dogs', its employees, independent contractors and owner(s). Unless requested otherwise, I understand that my dog(s) may be socialized with other dogs while staying at Indy's Dogs'. I understand that dogs are not wholly predictable and I will not hold Indy's Dogs', its employees, independent contractors, and owner(s) responsible for any and all loss, damage, and/or injury to my dog(s) or myself resulting from the behaviors displayed by any of the dogs on the premises of Indy's Dogs' property.

Signature _____ Date _____

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Indy's Dogs' Reservation Form

I, _____, do hereby entrust Mary Magee (DBA Indy's Dogs') to care for my dog(s) during his/her boarding, daycare &/or grooming visit **Drop off date:** _____ **Pick up date:** _____

Name: _____ Breed: _____ Name: _____ Breed: _____

Name: _____ Breed: _____ Name: _____ Breed: _____

My destination is: _____ Number where I can be reached: _____

Emergency Alternate Authorized Pick Up/Drop Off Contact (not traveling with you)

Name _____ Relationship _____ Phone _____

Has anything changed since last visit (feeding, medication, behavior, etc.)? _____

I agree to pay boarding & daycare fees at the agreed upon below listed rates:

_____ Half Day \$20 first dog, \$5 **off** each additional dog

_____ Full Day \$25 first dog, \$5 **off** each additional dog

_____ Overnight \$35 first dog, \$10 **off** each additional dog

_____ Feeding Indy's Dogs' food (Diamond Naturals, Chicken & Rice with Fastrack Probiotic), \$3 per day

Spawtastic Extras!

** If requesting services please indicate the services you would like your dog to receive:*

_____ Nail trim \$15 _____ Grooming (bath, dry, ears, nails, massage) \$30+ _____ Grooming Plus Coat trim \$40/+

Grooming Instructions: _____

_____ Massage, Brush out, Furminator \$5 (circle items wanted): how often: _____

Please note: Giant and undercoated breeds will incur an additional charge; matted coats considered on a per case basis.

Working that brain!

_____ Training dog only during stay, \$30/half hour, how often: _____

If my dog(s) requires special care (veterinary visits, etc.) I authorize Mary Magee (DBA Indy's Dogs') and its employees, independent contractors, and/or owner(s) to take any and all actions deemed necessary for the health and well being of my dog(s) and agree to pay for all expenses relating to those services. I understand that any pick-up outside of Indy's Dogs' posted operating hours will result in an additional \$20 fee and require pre-arrangement and approval prior to drop off.

Although we will make every effort to accommodate your request, even for a fee, after hours pick-up may not be available.

THERE ARE NO LATE SATURDAY OR EARLY SUNDAY PICK UPS or DROP OFFS.

****Indy's Dogs' is closed to the public on all major holidays****

I agree that I am solely liable for any damage to property and/or injury to any person or other boarding clients that the above-mentioned dog(s) may cause. I agree to pay for any and all medical or veterinary expenses. **Mary Magee (DBA Indy's Dogs') will not be held responsible for any loss or damage to your property including, but not limited to, your dog's bed, blanket, or toys.**

Signature of owner or owner's agent: _____ Date: _____

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Indy's Dogs' - Fees and Policies

Drop off and pick up times for daycare and boarding clients (scheduled in advance):

Monday – Friday 7:00 am – 7:00 pm
Saturday – Sunday 9:00 am – 1:00 pm & 4pm – 7 pm

All grooming appointments are done on an individual scheduling basis.

Overnight rates are calculated for pick up by Noon (12 PM), later pick ups are at an additional fee of \$5 per half hour, half day daycare, full day daycare, or overnight fee, which ever is less. If you are unable to pick up by closing time you may pick up the following day during regular hours. Under special circumstances we may accommodate before/after hours drop-offs/pick-ups. This must be pre-arranged and approved by Indy's Dogs'. A \$20 fee per dog will be added to your bill for this service. There are no late Saturday pick ups or drop offs or early Sunday pick ups.

With this being a home-based business all business calls/text messaging will be conducted between 10 am and 8 pm. All operations are done on a very specific schedule (including human meals & "grooming"), there will be times that we are unable to come to the door, answer the phone or return text messages. All pick-ups and drop-offs are individually scheduled and during these times all dogs are put up to keep them safe & lower the stress of the current dogs as well as the new arrivals. This makes it imperative for all appointments to be on time (the less time everyone has to be put up the better). All of these things are done to allow us to make a less stressful transition for the dogs entrusted into our care. Indy's Dogs' respects our clients' time being important, in turn we work hard to stay on schedule and ask you to please help us accomplish this. If you find yourself unable to make it on time please inform us as soon as possible. By doing so will give us the opportunity to make a work around, when possible.

Overnight Boarding

1 dog	\$35/night
Additional dogs	\$25/night each
Feeding our food	\$3 per day

Daycare

1 Dog	\$25/day
Daycare 8 or more days per months (Prepaid) – Single Dog	\$20/day
Additional dogs	\$20/day each dog
Daycare 8 or more days per months (Prepaid) – 2 or more dogs	\$15 per dog/per day
Feeding our food	\$3 per day

Grooming

Massage, Brushing or Furminator (De-shedding)	\$5 and up
Nail Trim (dremel for a smoother finish)	\$15
Grooming with no trim (bath, brush, blow dry, nail trim, ears cleaned)	\$30 and up
Grooming with trim (trim, bath, brush, blow dry, nail trim, ears cleaned)	\$40 and up

Training- (All training is on a pre-approval basis)

Dog Only Lessons (30 minute session)	\$30 per session
Owner & Dog Lessons (30 minute session)	\$45 per session

Other

Trip charge (i.e. vet trip, etc.)	\$5 and up
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